UNITED STATES DISTRICT COURT EASTERN DISTRICT OF MICHIGAN

Scott Rosenberg, v.	Plaintiff,	: : Civil Action No.: :
Ally Financial, Inc.,		: : DEMAND FOR JURY TRIAI
	Defendant.	· : ·
		· ·

COMPLAINT & JURY DEMAND

For this Complaint, Plaintiff, Scott Rosenberg, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendant's repeated violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227, *et seq.* (the "TCPA").
- 2. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

- 3. Plaintiff, Scott Rosenberg ("Plaintiff"), is an adult individual residing in Nashville, Tennessee, and is a "person" as the term is defined by 47 U.S.C. § 153(39).
- 4. Defendant Ally Financial, Inc. ("Ally"), is a Michigan business entity with an address of 200 Renaissance Center, P.O. Box 200, Detroit, Michigan 48265-2000, and is a "person" as defined 47 U.S.C. § 153(39)

FACTS

- 5. In August 2015, Ally began calling Plaintiff's cellular telephone number using an automatic telephone dialing system ("ATDS").
- 6. When Plaintiff answered calls from Ally, he heard silence before he was transferred to a live Ally representative.
- 7. The foregoing is indicative of a predictive dialer, which is an ATDS under the TCPA.
- 8. Plaintiff never provided Ally with his cellular telephone number or otherwise provided consent to receive calls from Ally.

<u>COUNT I</u> <u>VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT –</u> <u>47 U.S.C. § 227, et seq.</u>

- 9. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 10. At all times mentioned herein, Defendant called Plaintiff's cellular telephone number using an ATDS or predictive dialer.
- 11. In expanding on the prohibitions of the TCPA, the Federal Communications

 Commission ("FCC") defines a predictive dialer as "a dialing system that automatically dials

 consumers' telephone numbers in a manner that "predicts" the time when a consumer will

 answer the phone and a [representative] will be available to take the call..."2003 TCPA Order,

 18 FCC 36 Rcd 14022. The FCC explains that if a representative is not "free to take a call that

 has been placed by a predictive dialer, the consumer answers the phone only to hear 'dead air' or

 a dial tone, causing frustration." Id. In addition, the TCPA places prohibitions on companies that

 "abandon" calls by setting "the predictive dialers to ring for a very short period of time before

disconnecting the call; in such cases, the predictive dialer does not record the call as having been abandoned." Id.

- 12. Defendant's telephone system(s) has earmarks of a predictive dialer.
- 13. When Plaintiff answered calls from Defendant, he heard silence before Defendant's telephone system would connect her to the next available representative.
- 14. Defendant's predictive dialers have the capacity to store or produce telephone numbers to be called, using a random or sequential number generator.
- 15. The telephone number called by Defendant was and is assigned to a cellular telephone serviced by Sprint for which Plaintiff incurs charges pursuant to 47 U.S.C. § 227(b)(1).
- 16. Plaintiff was annoyed, harassed and inconvenienced by Defendant's continued calls.
- 17. The calls from Defendant to Plaintiff were not placed for "emergency purposes" as defined by 47 U.S.C. § 227(b)(1)(A)(i).
- 18. Plaintiff is entitled to an award of \$500.00 in statutory damages for each call placed in violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3)(B).
- 19. As a result of each of Defendant's knowing and/or willful violations of the TCPA, Plaintiff is entitled to an award of treble damages in an amount up to \$1,500.00 for each and every violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant:

- 1. Statutory damages of \$500.00 for each violation determined to be negligent pursuant to 47 U.S.C. § 227(b)(3)(B);
- 2. Treble damages for each violation determined to be willful and/or knowing

pursuant to 47 U.S.C. § 227(b)(3)(C); and

3. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: October 14, 2016

Respectfully submitted,

By: /s/ Sergei Lemberg, Esq.
Attorney for Plaintiff Scott Rosenberg
Lemberg Law LLC
1100 Summer Street
Stamford, CT 06905
Telephone: (203) 653-2250
Facsimile: (888) 953-6237

Email: slemberg@lemberglaw.com